



MOVING WORLD Rules & Regulations

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MOVING WORLD CLUB

By entering into the Agreement for the provision of services and membership in the MOVING WORLD studio, you become a member of the Moving World Club - a dance studio operated by the operator of the Moving World dance studio Ing. Kateřina Hajičová, with a place of business Hvozdnická 1049/6, 100 00, Praha 10 - Strašnice, IČO: 639 32 181, DIČ: CZ7362260433. Ing. Kateřina Hajičová is a natural person doing business according to the Trade Licensing Act not registered in the Commercial Register.

Along with the registration, you also get a MoneyBox (kasička), which is a virtual account. Membership of the Moving World Club is required at least for the duration of any studio's event. Membership of the Moving World Club does not create an obligation to attend studio events. With this membership, you are allowed to use bonuses in the form of cashback, more in the section "Cashback, discounts and bonuses". Thanks to the membership you will receive news and offers from both the studio and cafe.

MISSED CLASS

In case you miss a class from a particular course, which was purchased and paid, you can replace up to three classes in another parallel course (except for open classes, seminars, workshops, summer schools, etc.). Unfortunately, it is no longer possible to replace the class after the course. Missed classes cannot be refunded or deducted from other course fees. You can replace a missed class in any course that is not fully booked. It is not possible to replace the missed class from summer schools. It is necessary to make an appointment in advance by phone, e-mail or in person at the studio reception.

STUDIO OPERATING RULES

By signing up for any one-off class (Open Class), course, workshop, seminar, presentation or other event organised by Moving World, you become a participant. You undertake to comply with the internal guidelines relating to the protection of health, property and fire protection and to follow the instructions of the operator's personnel. Furthermore, you agree to abide by the operating rules of the entire Moving World studio (cafes, all halls, changing rooms, corridors and children's play area) where the event (classes, course, workshop, etc.) is held. Above all, you respect the strict prohibition of smoking and manipulation with open fire, use of suitable shoes for the event, non-destruction or deliberate destruction of studio property, etc. In the event of a violation of any part of the operating rules, your membership may be terminated. The Rules of Operation are publicly available on the website and at the reception of the studio. By registering for a Moving World studio event, you confirm your participation at your own risk. The operator is not responsible for any personal injury.

HEALTH CONDITION

In case you suffer from any health issue, restriction or you are pregnant, consult your physician about whether dancing or exercise is appropriate for you at any studio event. It is always necessary to inform the teacher of the current class in advance. For persons under 18 years of age, this is the responsibility of his or her legal representative. If the adult participant or child suffers from any infectious or contagious disease, there is a need to notify the studio operator immediately. Neither Moving World nor its lecturers are responsible for any health damage.

In case a member discovers that his / her health condition does not allow him/her to continue in use of the services, or that such continuation could endanger his / her health, he/she is obliged to immediately notify the operator or its representatives (teachers/instructors) and immediately terminate the use of the services.



CHANGING ROOMS, BELONGINGS

Lockers are available to store items (except for money and other valuables). The member is responsible for securely locking his locker. If the locker is not locked, the Company is not liable for damage to the items stored in it. It is necessary to clear the locker after leaving the class and leave it ready for another client. Lockers are used for storing clothes and objects only for the duration of the event for which the participant is duly registered. The sealed content will then be stored and available for collection at the studio reception for a maximum of 30 days.

The Operator of the Studio is not responsible for money or other valuables (especially mobile phones, notebooks) that the Member brought to the Studio if they are not stored....

MOVING WORLD MEMBERSHIP

For repeated participation (not for the first one-off class) at Moving World events, your previous registration - membership is required. It can be done either online at www.movingworld.cz or in person at your first visit to the studio reception. You will receive your own membership card, which will be credited (after payment) with the purchased class, course, pass, credit or bonuses, more in the section "Cashback, discounts and bonuses". With this card, you will always check-in at the reception before each visit and the card also serves to open the electronically controlled door to the dressing room. It is, therefore, necessary to always carry the card with you. The membership card is bound to your registration in the studio database including your photograph and is therefore non-transferable (applies only to the registered person). In case of loss or theft of the card, we will issue a duplicate for a fee of CZK 150 and cancel the original card.

GIFT VOUCHERS

Moving World offers gift vouchers for all studio events in various values - 300Kč / 500Kč / 1000Kč / 3000Kč, in a nice package with a possible personalised wish. Gift vouchers can be paid in cash, by bank transfer or by credit card. The entire value of the gift voucher will be deposited in the MoneyBox (Kasička), from which you can either pay for the selected class, course or workshop, or you can retain a CZK credit in the MoneyBox to pay for the costs in the café. The voucher is portable. The voucher cannot be refunded or withdrawn in cash. It is necessary to apply for the studio event in advance. The voucher can be redeemed only once and in its full amount during the period of validity of the voucher, and at that time it can be delivered to the reception.

PASSES

Studio Moving World offers, in addition to one-time entry, also several types of passes. To purchase a pass, you need to sign up / register in advance on our website at www.movingworld.cz and become a member of the Moving World Club free of charge. Buying a pass does not automatically entitle you to come to any Open Classes, but it is necessary to book a place at the class of your choice. Classes can be booked after the pass is paid.

The reservation must be changed or cancelled at least 24 hours before the start of the class. The unused class then expires and will be deducted from your card. Each pass has a predetermined validity period, which cannot be changed or extended in any way. After the pass expires, no compensation for classes is possible. Each pass has a predetermined number and type of classes that can be attended to the pass. This information is included with each class ticket, and we recommend that you take a look at the classes before you buy the ticket. Permanent passes are not transferable, but you can pay more than one ticket per class (e.g. for a friend).

The pass does not apply to closed courses, weekend workshops, dance, summer camps and events held in the Moving World studio by a third party.



Please do not discard the chip card after using all the classes provided by the selected pass. Please keep it for your next pass or course. In case you no longer attend the Moving World Studio after your pass is expired, please return your card at the studio reception.

OPEN CARD PASS

In addition to a one-time entry and regular passes, Moving World also offers several types of open card pass. An open card pass is not limited by the exact number of classes, unlike a regular pass. In order to purchase an open card pass, it is necessary to sign up / register in advance on our website www.movingworld.cz and become a member of the Moving World Club free of charge. Purchasing an open card pass does not automatically entitle you to attend any Open Class or course, but it is necessary to book a place at the selected class/course in advance. Classes can be booked by paying for an open card pass.

The reservation must be changed or cancelled at least 24 hours before the start of the class. The unused class then expires and will be deducted from your card. Each open card pass has a limited validity period, which cannot be changed or extended in any way. No compensation is possible after the open card pass expires. This information is included with each open card pass, and we recommend that you review the classes before you buy an open card pass. You can attend Open Classes as well as individual classes in closed courses with the open card pass, but only if there is a free space (the capacity of the course will not be full). An open card pass is non-transferable, i.e. it is only valid for one specific person that is listed in the studio database.

Open card passes do not provide access to weekend workshops, dance, summer camps and events held at Moving World by a third party.

When selecting and booking classes, please pay attention to the sequence of classes, so that the classes of your choice do not overlap in time. It is not possible to attend multiple classes at the same time, with only partial attendance. This will disrupt the course of the class and endanger your health, see the "late arrival" clause.

Please do not discard your chip card after the open card pass expires. Please keep it for your next open card pass, pass or course. If you no longer attend the Moving World Studio events after the expiration of the open card pass, please return your card at the studio reception.

CANCELLATION POLICY

If a participant cancels his / her reservation for an event (Open Class, course, workshop, etc.), he/she is obliged to inform Moving World in writing by e-mail at recepce@movingworld.cz or by calling **420 607 895 002** at least 7 days before the event. Cancellation Policy is bound to the date when the message was received. If the participant provides a substitute (another client) for him/her, no cancellation fee applies to this change. In the case of workshops, special and summer events, the cancellation fee is a non-refundable deposit. In other cases, the following conditions shall apply:

Regular course for children and adults

If you wish to return the purchased course 6 or more working days before its beginning (date of the first class), we offer compensation in the form of:

- a) Transfer of the amount paid to the MoneyBox without a cancellation fee
- b) Transfer 50% of the price to the bank account sent by you. (In case of payment of a purchased pass or credit card with a gift voucher, the refund of the course fee to the bank account is not possible.)

If you wish to return the purchased course 5 or less working days before its beginning, no compensation is possible. To return the purchased course before or during the course is only possible in case of serious health reasons. Studio Moving World reserves the right to health state with its own doctor. If you return a purchased course already during the course, only a proportionate part of the course price will be refunded.

In the event of cancellation of the course after its completion, you will not be entitled to any compensation.



Open Classes

If you cancel an Open Class 24 hours or more before the class, we offer compensation in the form of:

- c) Transfer of 100% of the course fee to MoneyBox without a cancellation fee
- d) Transfer to another open class without a cancellation fee

If you cancel your participation less than 24 hours in advance, you will not be eligible for any compensation.

Other events (workshop, summer school ad.)

If you cancel your participation in any of these other events 6 or more working days before the event's beginning, we offer compensation in the form of:

- a) Transfer of the course fee to the MoneyBox without a cancellation fee (Except for foreign workshops where we charge a cancellation fee of 20% of the amount paid.)
- b) Transfer of 50% of the price of the promotion to the bank account sent to you. (In case of payment of the purchased event with a gift note, the refund of the course fee to the bank account is not possible.)

If you cancel your participation in any of the other events 5 or fewer working days before its beginning, you will not be eligible for any compensation.

Passes and Open Card Pass

If you wish to return a purchased pass or an open card pass 6 or more working days before its expiry date, we offer compensation in the form of:

- a) Transfer of the amount paid to the MoneyBox without a cancellation fee
- b) Transfer 50% of the price to the bank account sent by you. (In the case of payment of a purchased pass or credit card with a gift voucher, the refund of the course fee to the bank account is not possible.)

If you wish to return a purchased pass or an open card pass 5 or fewer business days before its expiry date, you are not entitled to any compensation.

Cancellation of events paid by gift vouchers

For cancelled events, which were paid by gift vouchers, the rest of the course fee is returned only to the MoneyBox (see cancellation conditions).

Studio Moving World reserves the right to amend or cancel the cancellation policy.

If the course fee is returned to the bank account, the transfer will be made within 14 days.

COURSE TRANSFER POLICY

If during the semester you find that the selected course does not suit you, you have the option to transfer to another course that is not fully booked and therefore has free capacity. We will solve any financial difference either by returning the overpayment to your membership card or by paying the difference.

STARTING IN THE MIDDLE OF THE COURSE

It is possible to start an already running but not a full course. You will either pay an adequate part or pay the course's entire fee, and you will replace the missed classes in another parallel course with similar content, as



recommended by the lecturer.

CANCELLATION OF THE EVENT BY MOVING WORLD STUDIO

The operator reserves the right that in specific cases the event can be cancelled by the Moving World studio. If no alternative date of the event is set, the rest of the course fee will be returned to you without any administrative fees, or we will be transferred to another event. The course fee can be returned to you by bank transfer or by appointment to your membership card.

This provision does not apply to the impossibility and restriction of the operation of the studio due to government regulations related to the situation regarding the COVID-19 disease or in case of force majeure.

CHANGE OF LECTURER, SHORT-TERM ABSENCE, SUBSTITUTION

In case of short-term absence of lecturer/lecturer, Moving World will provide adequate compensation in the form of another lecturer. In exceptional situations, Moving World can cancel or move a particular class/course. You will be informed about this fact by phone or email. You can replace the cancelled class by visiting another free capacity class. In the event of long-term absence of a lecturer, Moving World will provide an adequate replacement for another lecturer. In exceptional situations, Moving World can cancel the course. In this case, the rest of the course fee will be refunded to you (see Cancellation of the event by Moving World).

VISUAL AND AUDIOVISUAL RECORDINGS

In order to promote the teacher, class or studio, we reserve the right to purchase any photographic and audio-visual material. By signing up for Moving World events, you agree with this fact.

Collecting any photographic and audio-visual material (during classes, workshops, etc.), especially the choreography of teachers and instructors, is not allowed without the prior consent of the lecturer and announcement at the reception of the studio. We reserve the right to cancel your participation in a class, course, workshop or another event immediately in case of violation of this rule.

MONEYBOX (Kasička)

MoneyBox (Kasička) is a virtual account that each client receives free of charge along with registering for the Moving World Club on the website www.movingworld.cz.

After a one-off payment of any amount you choose, you receive a bonus in the form of a percentage credit, ranging from 3% to 9% (of the amount you choose), for discounted purchase of studio lessons, promotional items. The money deposited in the MoneyBox cannot be returned to the account or in cash and is valid indefinitely.

CHILDREN

Moving World offers a wide range of children's courses of all ages and specialisations. Before and after the class, at Moving World, parents or their legal guardians are responsible for the children. The Operator is not responsible for the child if the child leaves the class or studio area without prior notice to the doctor or studio staff. Parents are responsible for children's safety. Thank you for not bringing young children as a guide to the classes and not disturbing other studio clients. If you have no one to look after your child, you can entrust it to our professional supervision in the children's playground. More about the children's playspace and conditions in the "Children's Playspace" section.



CHILDREN'S PLAYSPACE

Moving World Club members are offered a babysitting service in the children's playspace under professional supervision. We will take care of your child during or before and after your class. The minimum age of babysitting is 3 years. On the website www.movingworld.cz in the section Children's Playspace, you can check the thematic activities, fairy tales, competitions or games that we are having on a given day in our playground. More about the operation, prices and conditions of babysitting can be found in the Children's Playspace Rules with professional supervision.

CASHBACK, DISCOUNTS AND BONUSES

By registering on our website www.movingworld.cz you automatically become a member of the Moving World Club for free, and you also get the MoneyBox (Kasička), which is a virtual account.

After a one-off payment of any amount you choose, you receive a bonus from us. Once your credit has been charged, you will be assigned to a certain bonus category. As a result, we will give you a discount on all classes, courses, passes, open card passes, gift items and vouchers or payment at a coffee shop. The money deposited in the MoneyBox cannot be returned to the account or in cash and is valid indefinitely.

TRAINING WITHOUT AN INSTRUCTOR

Free training without the presence of a teacher takes place at the Moving World studio at your own risk and under no circumstances is Moving World (Ing. Kateřina Hajičová) responsible for any personal injury or property damage. All participants of free training without the presence of a lecturer are governed by the operating rules and rules of the Moving World studio (see "Other Provisions" in the Visitor Regulations) and instructions for handling the equipment in the given hall, which they receive at the reception before entering the presence.

OTHER PROVISIONS

- Placing flyers, posters and other promotional items, offering their own goods or services to Moving World clients is prohibited at Moving World studios.
- Moving World may use its right to exclude, without compensation, any participant who has violated or violates the rules mentioned above or whose behaviour is contrary to good morals, compliance with ethical principles and rules of good behaviour.
- The length of the class also includes the preparation and cleaning of aids, the arrival and departure of clients from and to the hall (about 5 minutes).
- We reserve the right to change the hall within one building without prior notice to our clients.
- Dogs and other animals cannot be brought to our premises.
- In case of damage to the property or equipment of the studio operator, the participants are obliged to pay for the damage fully. Children or parents are liable for damages.
- Late arrival at the class disrupts other clients and the class. It can also seriously endanger your health, especially (but not only) in the case of fitness, cardio and body and mind classes when by late in coming you miss the important part of body warm-up. We ask you for your punctuality and arriving on time at the class. We reserve the right not to allow your entry to the class in case of late arrival longer than 5 minutes or to offer your seat to another / substitute candidate.
- Routine checks of clients can take place in the classes: a properly registered and paying client is always in the



first place with us.

- If you lose your membership card and therefore make it impossible to unlock your locker, immediately inform the service at the reception, which will open the locker with a central key. Issuing a duplicate of your membership card is charged at CZK 150.

Date of last update: September 1st, 2020

We reserve the right to change the Participation Conditions. By signing up for a course or other event, you acknowledge that you are familiar with and agree to the terms and conditions set forth above.